



Transportation 101

The “ABCs and 123s” on how transportation works in your City

City of Roswell Department of Transportation

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Let's Get Started

- This presentation was put together for you.
- The slides describe what your Roswell DOT does, why we do it, and how we do it.
- The presentation includes information about elements of the Transportation Department.
- You can advance (or reverse) the slides by using the ↓ (page down) or ↑ (page up) buttons on your keyboard
- Have a question about something in the presentation? The final slide has a variety of ways to contact us.



Disclaimer

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The Roswell Department of Transportation



How a Project Goes from Concept to Construction



Traffic Signs



Pavement Markings



Traffic Signals



Automated Traffic Management Systems



Pavement Management



Resources Available on roswellgov.com



Part One



The Roswell Department of Transportation



Structure

The Transportation Department is made up of six divisions:

- **Administration** – Director's office, support services
- **Construction and Maintenance** – repairs the infrastructure (potholes), inspects transportation construction projects, maintains roadside (trash, mowing)
- **Engineering and Design** – project design, manages engineering consultants, plan review
- **Land Development** – right-of-way, easements, plan review
- **Operations** – signs, signals, pavement markings
- **Planning** – master plan, regional and state coordination, corridor studies



Staff

The Transportation Department has over 65 employees:

- Administration – 5
- Construction and Maintenance – 31 FT, 2 PT
- Engineering and Design – 4
- Land Development – 3
- Operations – 19
- Planning – 3



Budget

The Transportation Department represents about 9% of the City's overall budget

- **General Fund – 59%**
- **Impact Fee Fund – 2%**
- **Capital Projects Fund – 39%**

- **In addition, the City received over \$3.5 million in Federal and State funding in FY 2010**
- **Staff is constantly looking for new grant opportunities**



What We Do

The Roswell Department of Transportation operates, maintains, and builds the City's transportation infrastructure.

- **Roswell has 804.5 lane-miles of public roadways**
 - The City maintains 702.8 lane-miles (i.e. Woodstock Road, Jones Road)
 - Georgia DOT maintains 101.7 lane-miles (i.e. SR 400, SR 9, SR 120)
- **Roswell has 103 traffic signals**
 - The City maintains all signals regardless of who maintains the roadway



What We Do

(continued)

The Roswell Department of Transportation operates, maintains, and builds the City's transportation infrastructure.

- **Roswell has 184 miles of sidewalk facilities covering about 48% of the City's roadways**
 - City Policies aim to put sidewalks within ½ mile of a school, park or transit route
- **Roswell has 59.4 miles of bicycle facilities**
 - 11.9 miles of marked bicycle lanes (width: >4 feet)
 - 32.8 miles of bicycle shoulders (width: 2-4 feet)
 - 14.7 miles of paved shoulders (width: 0.5-2 feet)



What Others Do

The Metropolitan Atlanta Rapid Transit Authority (MARTA) operates transit service in the City of Roswell.

- **Roswell is served by two bus routes with a total of 96 stops**
 - Route 85 – mainly along SR 9 south and Mansell Road east
 - Route 185 – mainly along SR 9 north and SR 140/Holcomb Bridge Road
- **It is important to note Roswell has no bus service west of SR 9/120 or east of Old Alabama Road.**
- **While not in Roswell, a MARTA park-and-ride lot is available at the interchange of SR 400 and Mansell Road. This lot is serviced by the Route 85 and 140 buses and connects to the North Springs MARTA Rail Station.**



The Players

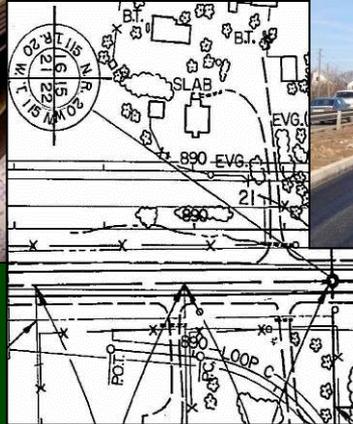
Roswell DOT Staff interact with a variety of local, state, regional, and Federal agencies in order to secure funding, gain approvals, and coordinate with appropriate laws.

- Atlanta Regional Commission
- Georgia Department of Transportation
- MARTA
- Other State Agencies
- Federal Highway Administration
- Neighboring jurisdictions





Part Two

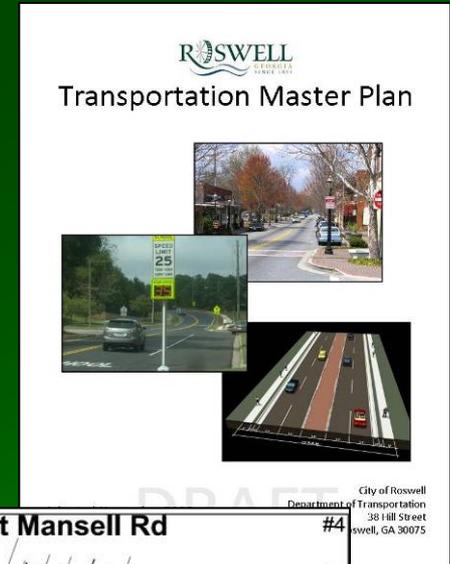


How a Project Goes from
Concept to Construction

Project: Concept to Construction

A project is born...

- Through the Needs Assessment phase of the Transportation Master Plan
- Reported safety issues
- Inspection of infrastructure
- Through other studies (i.e. regional, state)

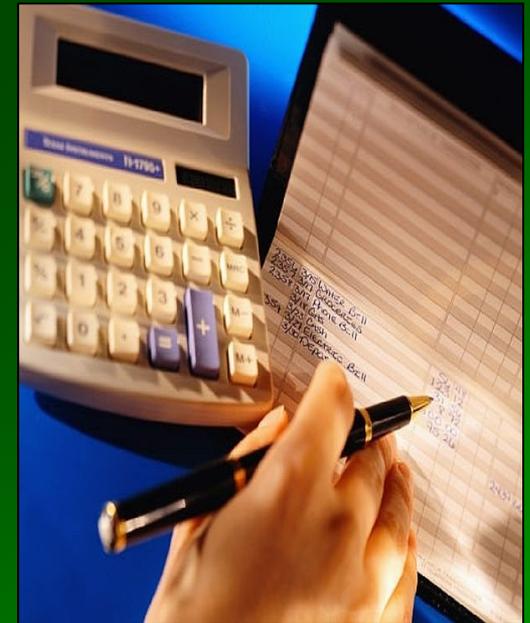


Project: Concept to Construction

(continued)

Identification of funding...

- Mayor and City Council identify the project as a priority and assign funding to it in the Capital Improvement Program (CIP) as part of the annual budget process
- Work with ARC and GDOT to identify Federal and/or state funding
- Look for partnerships with neighboring governments, CIDs, etc.



Project: Concept to Construction

(continued)

Design and Engineering...

- Staff will begin design and engineering of the project
 - Alignment
 - Drainage
 - Operations
 - Materials
- More complex projects are passed along to external consultants either through the City's on-call services or through the traditional procurement process



Project: Concept to Construction

(continued)

Design and Engineering...

- If the project is funded using Federal or state sources, approvals must be gained from GDOT
- Finalizing the design can take a number of weeks or months depending on a variety of factors including material costs or available funding
- Depending on the infrastructure improvement, decisions will be made on the maintenance of traffic
 - Lane closure
 - Road closure
 - Working at night

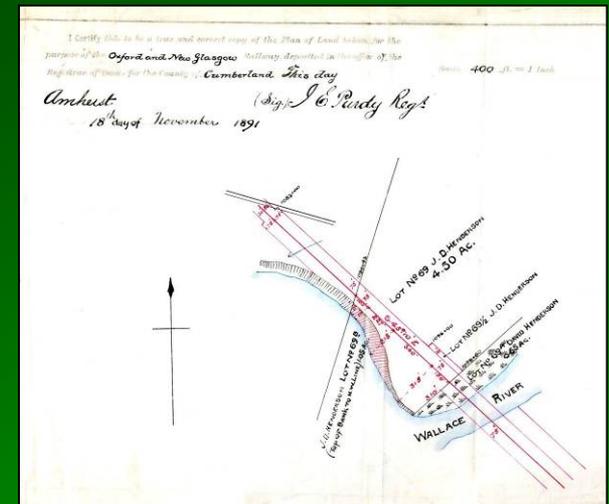


Project: Concept to Construction

(continued)

Right-Of-Way Acquisition...

- Some projects require the City to purchase right-of-way
- This can take the form of a construction easement, permanent easement, or actual property acquisition
- The process can take several weeks to several years depending on the complexity of the project
- If the project is funded using Federal or state sources, approvals must be gained from GDOT as well



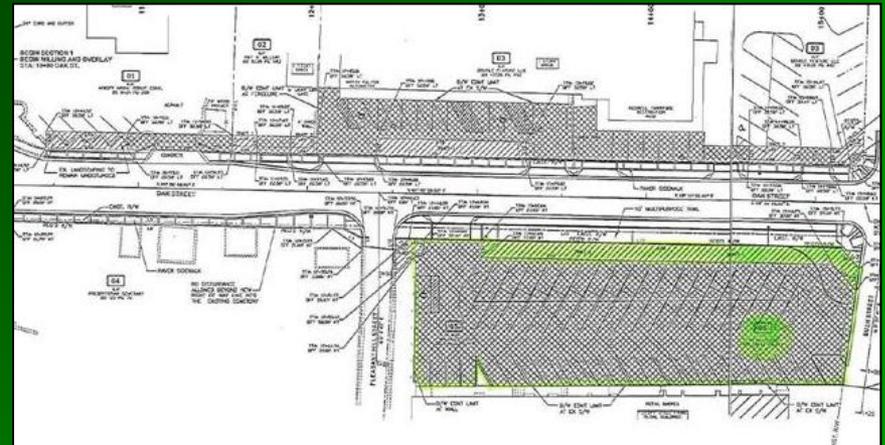
Railroad Right of Way Map c. 1891

Project: Concept to Construction

(continued)

Right-Of-Way Acquisition...

- The City works in good faith to acquire right-of-way using fair market values
- The City will only condemn as an absolute last resort
- The Mayor and Council take action when the time comes to purchase the land or approve the easement



Right of Way Plans for Oak Street Streetscape

Project: Concept to Construction

(continued)

Construction...

- Sometimes, the City holds a groundbreaking to announce construction of the project
- During construction, Roswell DOT staff inspect the site to ensure all City, State, and Federal laws and codes are being followed
 - Environmental
 - Work hours
 - Work conditions
 - Materials



Project: Concept to Construction

(continued)

Construction...

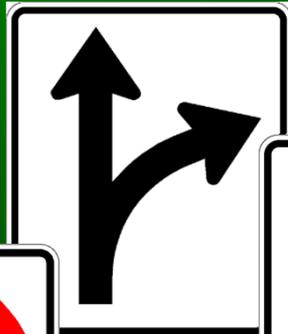
- After a determined amount of time, the project will open to traffic or for use
- Sometimes, the City holds a ribbon-cutting ceremony to announce the completion of the project



Grimes Bridge Road Bridge Replacement Ribbon-Cutting Ceremony, Dec. 2009



Part Three



Traffic Signs

Sign Types and Their Meaning

- **Regulatory**

- Inform the road user of traffic laws or regulations



- **Warning**

- Call attention to unexpected conditions that may not be readily apparent to road users



- **Marker**

- Numeric route identification



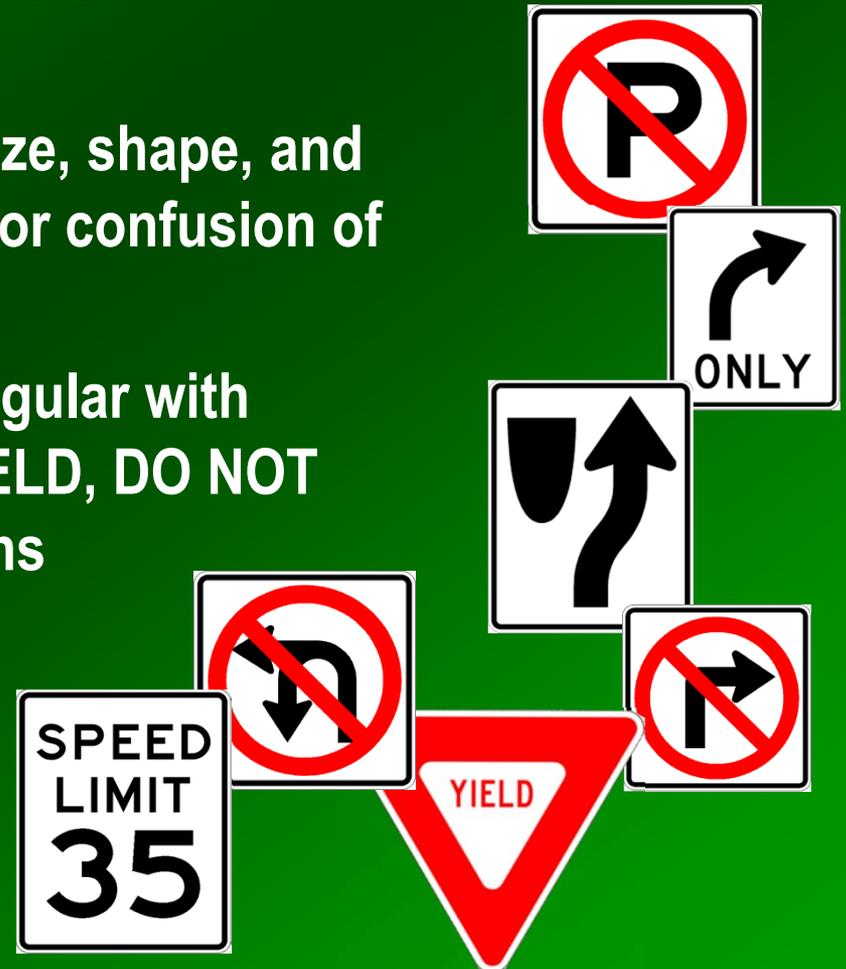
- **Guide and Informational**

- Direct or inform road users about important destinations such as cities, towns, historic sites, etc.



Regulatory Signs

- Inform the road user of traffic laws or regulations
- The MUTCD is very specific to size, shape, and reflectivity to remove any doubt or confusion of the sign's meaning
- Most regulatory signs are rectangular with notable exceptions for **STOP**, **YIELD**, **DO NOT ENTER**, and turn prohibition signs
 - White with black text or symbols
 - Can include red



Warning Signs

- These signs call attention to unexpected conditions that may not be readily apparent to road users
- Nearly all warning signs are diamond-shaped
 - Yellow with black text or symbols
 - Can also be florescent yellow-green
 - Two notable exceptions are School Zone and Railroad Crossing signs



Marker Signs

- **Three main types of Route Markers**
 - Interstate
 - United States (Federal) Route
 - State Route
- **These routes are owned and maintained by the Georgia Department of Transportation**
 - Federal and state funds used to construct and maintain these routes
- **All other roadways are considered “LOCAL”**
 - Nearly 70% of all roadway miles in Roswell are locally classified



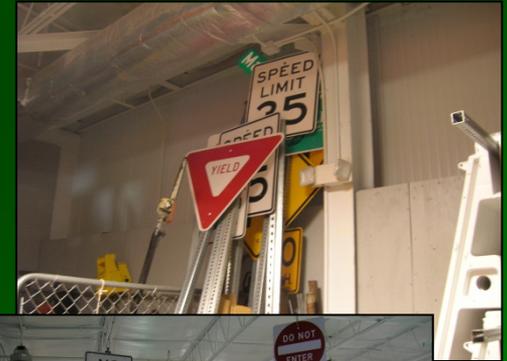
Guide and Information Signs

- **Guide signs that direct or inform road users about:**
 - Roadway mileage
 - Nearby cities and towns, rivers or streams, parks, forests or historical sites
 - Other important destinations
 - Almost always green with white text
- **Includes HOSPITAL and general information signs**
 - Usually white text or symbol on blue background
- **Also includes Historical Markers and Signs**
 - Usually white text and/or symbol on brown background



How Are Signs Made?

- **City purchases aluminum blanks**
 - Variety of shapes (i.e. octagon, square)
- **Using a computer program, the specific sign is printed on special reflective material**
- **The sign is aligned to the blank and the two are pressed together**
- **Workers remove the extra film leaving the chosen sign**



How Are Signs Made?

(continued)

- The City keeps a variety of signs in reserve in case of emergency replacement
 - Most commonly, STOP and other regulatory signs





Part Four



Pavement Markings

Pavement Markings

- **White**

- Separation of traffic flowing in same direction
- Right-hand edge of roadway
- Guide markings
- Some messages

- **Yellow**

- Separation of traffic flowing in opposite direction
- Left-hand edge of roadway



Pavement Markings

(continued)

- **Double line**
 - Special restriction (i.e. no passing; reversible lane operation)
- **Solid line**
 - Discourages or prohibits crossing (i.e. STOP bar)
- **Broken line**
 - Permissive condition (i.e. multi-lane roadway)
- **Dotted line**
 - Guidance or change in downstream lane function



Sharrow

- **Alerts motorists to the presence of bicyclists in the travel lane**
 - Displayed in conjunction with a "Share-The-Road" sign
- **Used when roadway right-of-way prohibits the addition of a dedicated bicycle lane**
- **Along Riverside Road west of Dogwood Road, along Houze Road west of Houze Road, Grimes Bridge between Oxbo Road and Dogwood Road and along Willeo Road east of Cobb County line**



Pavement Markings

Bike Box

- **Allows bicyclists to move to the front of a queue line at a traffic signal**
 - Reduces bicycle-vehicle conflicts
 - Cars stop further back
- **Provides passive guidance to bicyclists**
- **Located along Grimes Bridge Road EB at Oxbo Road and at Riverside Road WB at Dogwood Road**





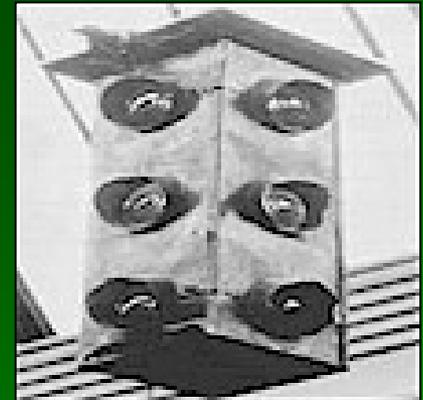
Part Five



Traffic Lights

History of Traffic Lights

- **The world's first traffic light was installed outside of Parliament in London, England in 1868**
 - Used gas lamps with red and green lenses
- **The modern traffic light was invented by Detroit, MI police officer William L. Potts**
 - Used red, amber, and green railroad lights
 - First 4-way, three-color traffic light
- **Installed at Woodward and Michigan Avenues in Detroit in 1920**
 - Fourteen additional lights were added within a year



Traffic light invented by William L. Potts, 1920

Parts of the Traffic Signal

- **Signal head**

- Signals heads are manufactured individually and assembled based on desired need
- Most common configuration is a three-head signal (RYG)
- Can include four- and five-head signals (RYG with yellow and green arrows)



- **Signal face**

- Each color lens is a face
- (Red/Yellow/Green) Ball
 - Solid color indicator
- (Red/Yellow/Green) Arrow
 - Directional arrow indicator



Rules Governing Traffic Signals

- **The Manual of Uniform Traffic Control Devices (MUTCD) governs the installation, appearance, and function of traffic signals**
 - All signals must have a minimum of three signal heads
 - The red indicator is always on top or on the far left
 - Minimum of two signal displays must face traffic
- **Timing of each signal phase based on engineering studies**
 - Priority given to main thoroughfare
 - Based on vehicular volumes



How Does the Signal Know I Am There?

- **Magnetic Loops**

- A loop is cut in the pavement just behind the STOP bar
- Activates a "call" to the signal to change
- Fairly inexpensive to install
- Have to be replaced when road is resurfaced



- **Video Detection**

- A small camera is mounted on the pole or mast arm
- Computer detects a vehicle and sends a "call" to the controller
- Moderately priced
- Less chance of malfunction



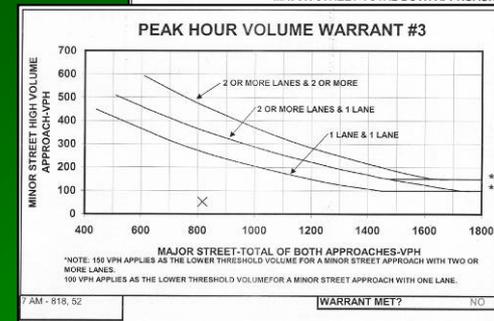
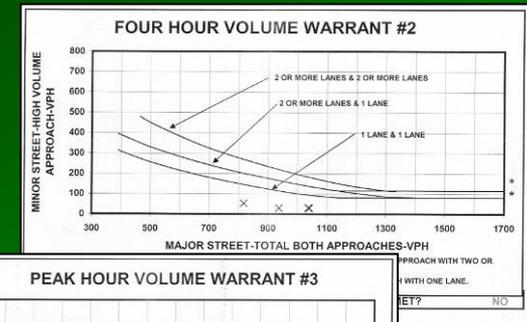
The Controller

- **The signal's "brain"**
 - Controls the selection and duration of displays for conflicting traffic movements
- **The cabinet includes a variety of items to control the signal**
 - Power panel
 - Detector interface panel (loop or video detectors)
 - Detector amplifiers
 - The computer controller
 - A conflict monitor unit
 - Flash transfer relays
 - Police override panel



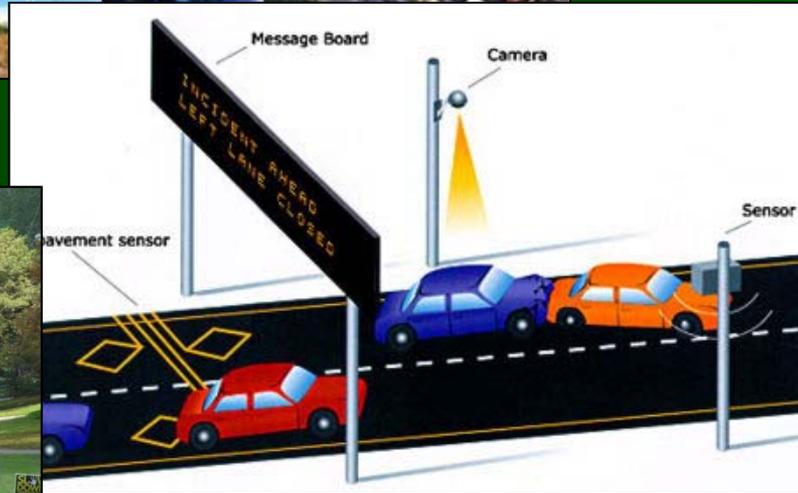
Determining if a Signal Can Be Installed

- A traffic study known as a warrant analysis must be performed before the installation of a traffic signal
 - Just because a signal may meet one of the warrants does not suppose the signal is the right traffic control device to address the issue
 - Warrant One, Eight-Hour Vehicular Volume
 - Warrant Two, Four-Hour Vehicular Volume
 - Warrant Three, Peak Hour
 - Warrant Four, Pedestrian Volume
 - Warrant Five, School Crossing
 - Warrant Six, Coordinated Signal System
 - Warrant Seven, Crash Experience
 - Warrant Eight, Roadway Network
 - Warrant Nine, Intersection Near a Grade Crossing





Part Six



Advanced Traffic Management Systems (ATMS)

What is ATMS?

- **Application of advanced technologies to the transportation system**
 - Remote access to field equipment
 - Coordinated traffic signal systems
 - Adaptive signal timings control based on real time traffic
 - Traffic monitoring cameras
 - Pre-trip and en-route traveler information



What is ATMS?

(continued)

- Maximize the efficiency of the existing roadway
- Reduce the time needed to clear hazards from the roadway
- ATMS projects are far cheaper than adding road capacity



Elements

- **Traffic Control Center**

- Field equipment could be accessed remotely to make changes
- Capability to remotely monitor traffic conditions



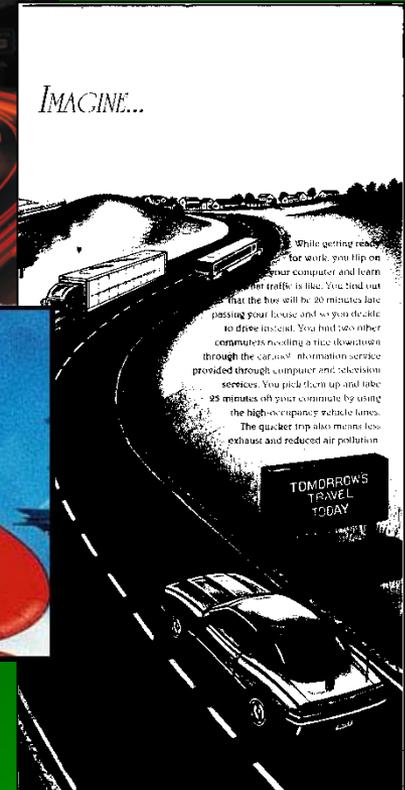
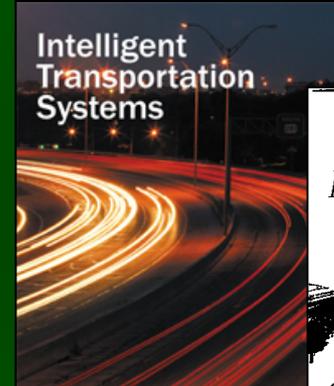
- **Traffic Monitoring Cameras**

- Identify areas of severe traffic congestion and back ups
- Help identify incidents/hazards such as stalled cars or accidents



Benefits

- Safe and efficient travel
- Fewer traffic jams/improved traffic flow
- Better travel information
- Quicker incident clearance
- Improved air quality (less idling)
- Fuel/energy savings
- Time savings (less time in congested conditions)



ATMS in Roswell

- **City has a Traffic Control Center (TCC)**
 - Cameras along SR 9 and Holcomb Bridge Road
- **Expansion Plan – nearly complete**
 - Entire length of Atlanta Street/Alpharetta Highway (SR 9/120)
- **Expansion Plan – within 18 months**
 - Woodstock/Crossville Road (SR 92)
 - Holcomb Bridge Road (SR 140)
- **Expansion Plan – beyond three years**
 - Mansell Road
 - Old Alabama Road





Part Seven



Pavement Management

Pavement Management

- **A rating of all public streets in the City**
 - A ranking of 100 is considered the best, zero is the worst
- **The lower the number, the higher the priority**
 - Pavement with a rating of 50-60 receives minor maintenance
 - Pavement ranked 30-50 gets overlay (new pavement over old)
 - Streets with rankings of 0-30 get full rehabilitation
 - Includes full milling (asphalt removal) and patching
- **The City always starts at the bottom of the list**



What Are You Driving On?

- Most important part is sub-base and the base
- Sub-base is generally soil, base is generally stone
- Surface is either concrete or asphalt



What Causes Potholes?

- **Movement of the base due to water or extremely heavy vehicles (mainly trucks) or high volumes of traffic**
 - Most roadways adversely affected by the abundant rains during September 2009 and over the cold, wet winter
- **Damage by one semi-truck is equivalent to 200,000 passenger vehicles**
- **As the base deteriorates, the asphalt surface shifts and begins to break up**



Patching

- **Two types of patching**
- **Emergency**
 - Cold patch fills the hole
 - Lasts a week or so
- **Routine Maintenance**
 - Milling to a depth of four inches, then filling with hot mix asphalt
 - Lasts much longer



Paving in Roswell

- **The City paves/repaves close to 15 miles a year**
 - Equivalent of 20-25 streets
- **Priority based on Pavement Management Ranking**
- **Funding amount set annually by Mayor and City Council**
- **City will patch the bad spots, mill where necessary**
- **Widen shoulders when possible for addition of bicycle-friendly shoulders or bike lanes in selected cases**





Part Eight

Firefox City of Roswell, GA - Official Website
www.roswellgov.com

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Today is Tuesday, Nov. 26, 2013

BOND PROJECTS
CITIZEN ACTION REQUEST
CONE ZONE
NEW ZONING CODE (UDC)
NEW WATER PLANT
NIXLE E-ALERT SERVICE
ROSWELL MAP VIEWER

ROSSELL NEWS & ANNOUNCEMENTS View All | RSS

Annual Holiday Celebration on the Square - Come join in the holiday spirit with the entire family Saturday, December 7 at Roswell's annual lighting of its Historic Town Square & Santa's Secret Gift Shop. Additional info...

UDC Design Guidelines Open House & Workshop - is set for Dec. 3. Join us for a discussion on design guidelines to accommodate innovative approaches to development while maintaining the desired character of Roswell. In addition, the next UDC Work Session is Dec. 9. Learn more...

Bulky Trash Amnesty Day - is Dec. 7. Clean out your home and dispose of unwanted items at no charge during this popular event. Additional Info...

Get Your Walking Shoes on, Roswell! - The City of Roswell is participating in a statewide wellness initiative. Roswell could win a new outdoor fitness station and be named "The Most Active City in Georgia." Read on...

Roswell is Updating its Zoning Code - Learn more about the Unified Development Code (UDC) and how it will help revitalize the city's declining areas. Read on...

CITY CALENDAR RSS

Thu, Nov. 28 - Fri, Nov. 29
Thanksgiving Holiday-City Offices Closed

Fri, Dec. 6 - Sun, Dec. 8
1850s Heritloom Holidays... A Living History Weekend in Roswell

Sat, Dec. 7
Back-to-Nature Holiday Market and Festival

Sat, Dec. 7
Annual Holiday Celebration on the Square

Sun, Dec. 15
Reindeer Day

[View All](#)

ROSWELL GEORGIA
SINCE 1848

Resources Available
on roswellgov.com

Web Resources – Cone Zone

The screenshot shows the City of Roswell website in a Firefox browser. The page title is "City of Roswell, GA - Official Website". The URL is "www.roswellgov.com/index.aspx?nid=106". The page features a navigation menu with "Government", "Departments", "City Services", "Business", and "Reside". The main content area is titled "Transportation Department" and includes a search bar, social media links, and a list of resources. A yellow callout bubble points to the "Cone Zone" link in the list, and a red circle highlights the "Cone Zone" link in the list.

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Transportation Department

The Department of Transportation Keeps Roswell Moving!

The Roswell DOT oversees all facets of traffic and transportation in the City of Roswell. This includes planning, design, engineering, and implementation of projects to improve safety, connectivity, and mobility within the City. Transportation also maintains the signs, signals, and pavement markings, performs road resurfacing, sidewalk connectivity, bridge maintenance, and general repair of the existing infrastructure.



Contact
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P.E., LEED AP
Director of Transportation
[Email](#)

38 Hill Street
Suite 235
Roswell, GA 30075
Ph: 770-594-6420
Fx: 678-636-7545

Hours
Monday - Friday
8:00 am - 5:00 pm

Do you have a transportation issue we need to address? Use the [Citizen Action Request form](#) to submit your issue to us.

[Current Events](#) - What is going on in Transportation?

[Cone Zone](#) - Review information about construction, road closures, and other transportation issues that could impact getting around our City.

[Transportation 101](#) - Learn more about what the Roswell DOT does for you!

[Traffic Calming Program](#) - Review the steps required to implement traffic calming measures in your community.

- How do I report a damaged or missing traffic sign?
- How do I report a malfunctioning or damaged traffic signal?
- Who determines the traffic signal timing?
- How do I report a street light is out?
- How do I request a new street light?
- How are speed limits set?

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38 Hill Street, Roswell, GA 30075, 770-641-3727

Web Resources – Cone Zone

(continued)

This page includes information on projects under construction or that are nearing construction. Also, you can find information on lane and road closures in the City.

You are here: [Home](#) > [Departments](#) > [Transportation](#) > Cone Zone

Cone Zone

Looking for information related to the Bond Referendum transportation projects?
Visit [this page](#) for the latest updates.

Active Construction

- **SR 9 ATMS (Advanced Traffic Management System)**
This joint project with Sandy Springs and Alpharetta will install computerized systems to control traffic signal timing and monitor traffic in real time along the SR 9 corridor through all three cities. In addition, the project will install Traffic Control Center equipment to allow City staff to remotely control the computerized signal systems from the City's Hembree Road Facility. The project is 100% funded through the Georgia Department of Transportation (GDOT) and is expected to be fully functional by January 2014.

- **SR 92/140 ATMS (Advanced Traffic Management System)**
This project will install computerized systems to control traffic signal timing and monitor traffic in real time along the SR 92 (Woodstock/Crossville Road) and SR 140 (Holcomb Bridge Road) corridors. This technology will allow City staff to remotely control the computerized signal systems from the City's Hembree Road Facility. The project is 100% funded through the Georgia Department of Transportation (GDOT) and is expected to be fully functional by May 2014.

- **Holcomb Bridge Road Multi-Use Trail**

This Bond-funded project will construct an 8-10 foot trail along the south side of Holcomb Bridge Road from Steeplechase Road (west) to Holcomb Bridge Middle School continuing to South Holcomb Bridge Road/Nesbit Ferry Road intersection. Construction on the project should be complete in Spring 2014.

- **Midtown Gap**

This project will construct 230 feet of new sidewalk to bridge the "gap" between two recently completed construction projects - Midtown Roswell Streetscape and the Holcomb Bridge/SR 9 intersection. The project includes a new retaining wall behind the sidewalk and a sight distance improvement for the intersection of SR 9/120 and Clara Drive. Construction is expected to be complete in January.

Upcoming Construction

- **Old Roswell Road at Warsaw Road**

Staff is designing an improvement at this intersection that includes the addition of a westbound left turn lane on Old Roswell Road to southbound Warsaw Road. In addition, there will be a new right turn lane



Web Resources – ACTION

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Transportation Department

The Department of Transportation Keeps Roswell Moving!

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[Traffic Calming Program](#) - Review the steps required to implement traffic calming measures in your community.

FAQS

- How do I report potholes, downed trees, dead animals, flooding, ice patches, or other similar hazards present in the roadway?
- How do I report a damaged or missing traffic sign?
- How do I report a malfunctioning or damaged traffic signal?
- Who determines the traffic signal timing?
- How do I report a street light is out?
- How do I request a new street light?
- How are speed limits set?

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Click here to report potholes, signal or sign issues, or anything else related to the Transportation infrastructure

Web Resources – ACTION

(continued)

The screenshot shows the City of Roswell website in a Firefox browser. The page title is "Welcome to the City of ROSWELL GEORGIA". The navigation menu includes "Government", "Departments", "City Services", "Business", "Residents", and "About Roswell". The main content area is titled "Citizen Action Request" and contains two links: "Create New Request" and "Check Request Status". The "Create New Request" link is circled in red. A yellow callout bubble with a black border contains the text "Click here to begin the reporting process".

Search this site... GO

Follow us on [f](#) [t](#) [y](#) [x](#)

I want to...

- Employment
- Procurement Opportunities
- City Projects
- Culture & Arts
- Facility Locations
- Recreation Program Brochure PDF
- Recreation Activity Registration
- Roswell City TV
- Roswell City News
- Roswell Connections E-Newsletter
- Southern Trilogy Historic Homes
- Staff Directory
- Contact Us

You are here: [Home](#) > [Feature Links](#) > Citizen Action Request

Citizen Action Request

[Create New Request](#)

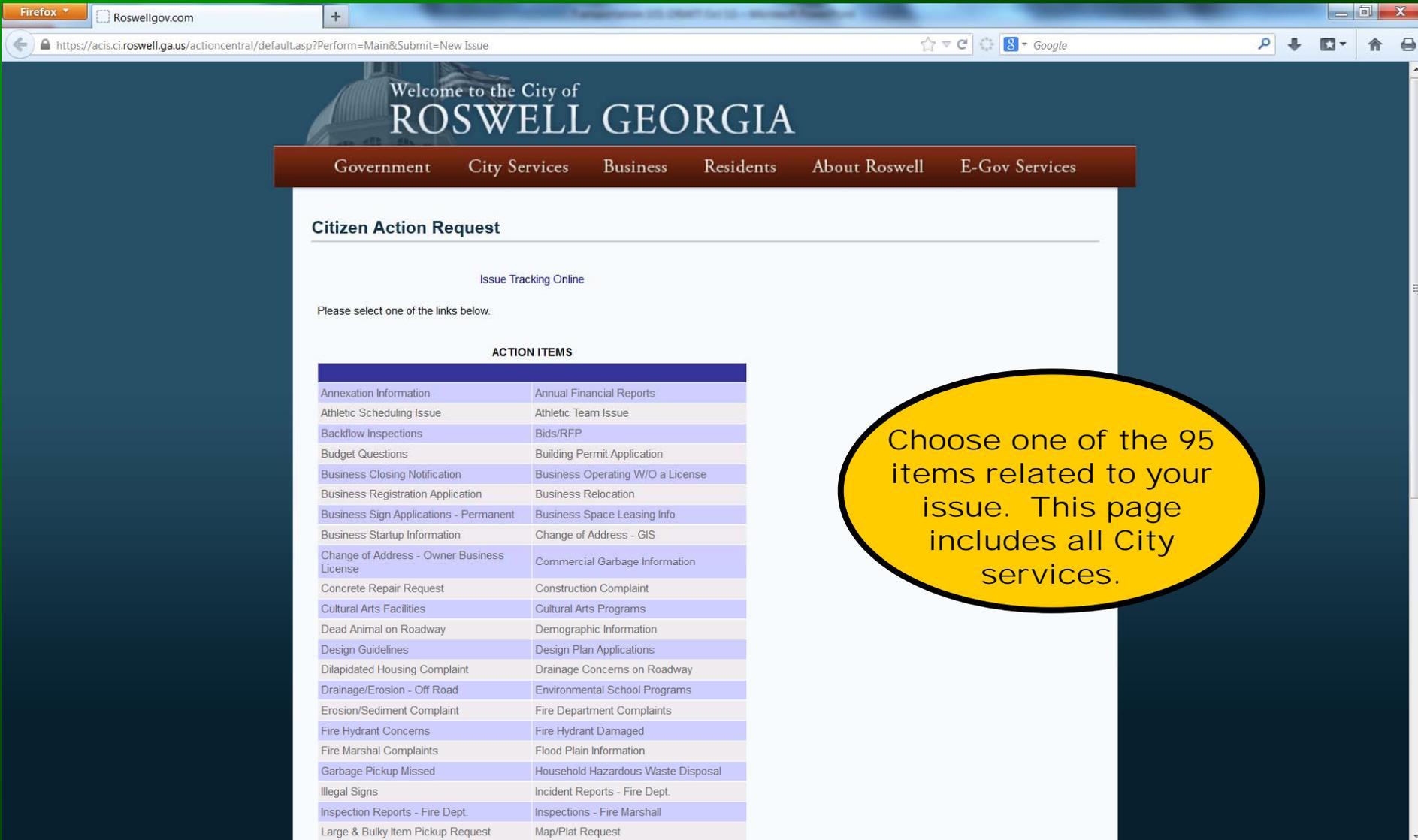
[Check Request Status](#)

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38 Hill Street, Roswell, GA 30075, 770-641-3727

Web Resources – ACTION

(continued)



Firefox Roswellgov.com

https://acis.ci.roswell.ga.us/actioncentral/default.asp?Perform=Main&Submit=New Issue

Welcome to the City of
ROSWELL GEORGIA

Government City Services Business Residents About Roswell E-Gov Services

Citizen Action Request

[Issue Tracking Online](#)

Please select one of the links below.

ACTION ITEMS

Annexation Information	Annual Financial Reports
Athletic Scheduling Issue	Athletic Team Issue
Backflow Inspections	Bids/RFP
Budget Questions	Building Permit Application
Business Closing Notification	Business Operating W/O a License
Business Registration Application	Business Relocation
Business Sign Applications - Permanent	Business Space Leasing Info
Business Startup Information	Change of Address - GIS
Change of Address - Owner Business License	Commercial Garbage Information
Concrete Repair Request	Construction Complaint
Cultural Arts Facilities	Cultural Arts Programs
Dead Animal on Roadway	Demographic Information
Design Guidelines	Design Plan Applications
Dilapidated Housing Complaint	Drainage Concerns on Roadway
Drainage/Erosion - Off Road	Environmental School Programs
Erosion/Sediment Complaint	Fire Department Complaints
Fire Hydrant Concerns	Fire Hydrant Damaged
Fire Marshal Complaints	Flood Plain Information
Garbage Pickup Missed	Household Hazardous Waste Disposal
Illegal Signs	Incident Reports - Fire Dept.
Inspection Reports - Fire Dept.	Inspections - Fire Marshall
Large & Bulky Item Pickup Request	Map/Plat Request

Choose one of the 95 items related to your issue. This page includes all City services.

Web Resources – ACTION

(continued)

Firefox Roswellgov.com

https://acis.ci.roswell.ga.us/actioncentral/Default.asp?Perform=ChooseDepartmentAction&DepartmentName=ACTION ITEMS&ActionCode=CDCNCOMP&ActionCodeCommen

Welcome to the City of
ROSWELL GEORGIA

Government City Services Business Residents About Roswell E-Gov Services

Citizen Action Request

Issue Tracking Online

Action Name: Construction Complaint

Enter issue information and click on Submit to create a new issue or click on Home to return to the search screen. "*" indicates a required field.

First Name: *

Last Name: *

Company/Organization:

Address: *

City: *

State: *

Zip Code: *

Home Phone: * ()

Work Phone: ()

Email Address: *

Issue: *

Issue Location: *

Issue Notes:

(Max Length: 40)

(Max Length: 250)

Fill out this form and your issue is routed to the proper department for action – usually within 24 hours

If you have questions or need clarification on anything represented in this presentation,

Contact Us!

For information about the Roswell DOT, surf to...

- www.roswellgov.com/transportation

...or send us an e-mail to:

- transcustomerserviceteam@roswellgov.com

...or phone us.

- **Phone: 770-594-6420**
- **FAX: 678-639-7545**

