

HOW TO USE ROSWELL POLICE 2 CITIZEN WEBSITE

Welcome to the City of
ROSWELL GEORGIA

P2C
Police to Citizen

Home | Event Search | Report Incident | Most Wanted | Missing Persons | Contact Us | Officer Commendation | Quick Links

USERS THAT HAVE INTERNET EXPLORER AS THEIR DEFAULT BROWSER MUST CHANGE THEIR BROWSER TO COMPATIBILITY MODE TO ENSURE OPERABILITY [INSTRUCTIONS IN THE LINK]. ONLY FIREFOX HAS PROVEN TO WORK WITHOUT ISSUES. OTHER BROWSERS HAVE NOT BEEN TESTED.

If you are using Internet Explorer 10 or higher as a browser, you must change the browser to Compatibility Mode.
<http://windows.microsoft.com/en-us/internet-explorer/use-compatibility-view#ie=ie-11>

death of
verify that
the need

USERS MUST HAVE ADOBE READER INSTALLED AND ANY POP-BLOCKERS DISABLED.

Site Requirements:
Popup blockers must be disabled
Acrobat Reader is required
Get Acrobat Reader
Adobe Reader

This application is provided as a service to the citizens of our...
This agency makes no warranty or representation, express or implied, with respect to the quality, content, accuracy, completeness, currency, or freedom from computer virus, or non-infringement of proprietary rights, of any of the design, information, text, graphics, images, pages, interfaces, links, software, or other materials and items contained in or displayed on this site. All such items and materials are provided on an "as is" basis and you are fully and solely responsible for your use of them and for any results or consequences of your use.

These materials are subject to change without notice from this agency. *Commercial use is prohibited without the prior written permission of this agency.*

USERS MUST AGREE TO THE DISCLAIMER TO PROCEED TO THE NEXT PAGE

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ALL USERS will get this pop-up AFTER they add the report to their Cart.

IF this pop-up is NOT seen, a pop-up blocker needs to be disabled BEFORE proceeding.



The report you are attempting to access is restricted. Please enter the following information to identify yourself as an involved person. Remember to turn off your popup blocker to view the report.

OK

ALL USERS **MUST** re-enter their credentials to obtain their report.

The credentials **MUST** match the credentials entered in the Accident Report [Errors will result if it does not].

RESTRICTED ACCIDENT REPORT

The viewing of this accident report is restricted to the persons involved in the accident. If you were involved in this accident, please enter the required information below to view this report.

*First Name:	*Last Name:
<input type="text"/>	<input type="text"/>
*Drivers License :	Drivers License State:
<input type="text"/>	<input type="text"/>
*Date Occured:	Accident Number:
<input type="text"/>	<input type="text" value="1607"/>

* First Name is required
* Last Name is required
* Drivers License is required
* Date Occured is required

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AFTER THE SUBMIT BUTTON IS CLICKED—THIS POP-UP WILL APPEAR...

This Restricted Report has been added to your shopping cart.

Users MUST click VIEW CART to proceed...

Welcome to the City of ROSWELL GEORGIA

P2C
Police to Citizen

[Home](#) | [Event Search](#) | [Report Incident](#) | [Most Wanted](#) | [Missing Persons](#) | [Contact Us](#) | [Officer Commendation](#) | [Quick Links](#)

You have 1 item in your cart.

 [View Cart](#)

Recommended Links

[City of Roswell Home Page](#)

If you are using Internet Explorer 10 or higher as a browser, you must change the browser to Compatibility Mode. <http://windows.microsoft.com/en-us/internet-explorer/use-compatibility-view#ie=ie-11>

WHAT WOULD YOU LIKE TO DO?



Search for Events

Search our police records for events by location, name, and date.



Report an Incident

Fill out a police report online for a non-emergency event.



Site Requirements:

Popup blockers must be disabled

Acrobat Reader is required

 Get Acrobat Reader

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VIEW CART

Item	Price	Qty	Subtotal
Delete Accident Report (Accident Number Case # 1607)	\$5.00	<input type="text" value="1"/>	\$5.00
Cart Subtotal:			\$5.00

Taxes and shipping/handling charges will be calculated during checkout if applicable.

Users MUST click CHECK OUT to proceed...



PLEASE ENTER THE FOLLOWING

First Name:	Last Name:
<input type="text"/>	<input type="text"/>
Address1:	Address2:
<input type="text"/>	<input type="text"/>
City:	State:
<input type="text"/>	<input type="text"/>
Zip Code:	Home Phone:
<input type="text"/>	<input type="text"/>
Email:	
<input type="text"/>	

Remember my info on this computer for future transactions

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THE USER IS PROMPTED TO RE-ENTER THEIR PERSONAL INFORMATION FOR VERIFICATION PURPOSES.

PLEASE ENTER THE FOLLOWING

First Name:	Last Name:
<input type="text"/>	<input type="text"/>
Address1:	Address2:
<input type="text"/>	W TRADE ST
City:	State:
CHARLOTTE	North Carolina ▼
Zip Code:	Home Phone:
28202	<input type="text"/>
Email:	<input type="text"/>

Remember my info on this computer for future transactions

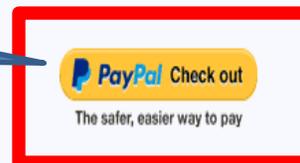
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THIS INFORMATION MUST MATCH
THE INFORMATION IN THE REPORT
THE USER IS PURCHASING—OR IT
WILL ERROR OUT.

PAYMENT DISCLAIMER

You are about to be re-directed to a third party payment processing vendor's web site. This vendor will collect the financial information needed to complete your purchase, and you will then be re-directed to the Police to Citizen site where you will be able to download the reports that you have purchased. **We do not collect or store any of your personal financial information.** We rely on the vendor(s) listed below, which we consider reliable and secure payment processing vendors, for this task.

Users MUST click the PAYPAL CHECK OUT to proceed...



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City of Roswell

Your order summary

Descriptions	Amount
Accident Report (Accident Number Ca... Item number: 152 Item price: \$5.00 Quantity: 1	
Item total	Total \$5.00 USD

Choose a way to pay

PayPal securely processes payments for City of Roswell.

[Have a PayPal account?](#) 
Log in to your account to pay

[Don't have a PayPal account?](#)
Pay as a guest now, sign up for PayPal later

Country:

Billing information
[REDACTED]
W TRADE ST
CHARLOTTE, NC 28202
United States
[Change](#)

Contact information
[REDACTED]
[Change](#)

Powered by 

[Cancel and return to City of Roswell.](#)

USERS ARE PROMPTED FOR A METHOD OF PAYMENT:

IF THE USER HAS A PAYPAL ACCOUNT THEY CAN USE THAT PORTAL TO PURCHASE THE REPORT [RED ARROW— FOLLOW SCREENSHOTS ON PAGE 14]

IF THE USER DOES NOT HAVE A PAYPAL ACCOUNT, A CREDIT CARD/DEBIT CARD CAN BE USED [GREEN ARROW – FOLLOW SCREENSHOTS ON PAGE 11].

SCREENSHOTS USING CREDIT CARD/DEBIT CARD PORTAL:

City of Roswell

OPTIONS ARE OFFERED TO USE A CREDIT OR DEBIT CARD—OR TO SIGN UP FOR A PAYPAL CREDIT ACCOUNT

Accident Report (Accident Number Ca...
Item number: 152
Item price: \$5.00
Quantity: 1

Item total \$5.00
Total \$5.00 USD

Choose a way to pay

Payment Method

Credit or Debit Card    

PayPal - Get more time to pay with PayPal Credit 

- PayPal Credit is a credit line that can be used for PayPal purchases
- Apply and get a decision in seconds

 **A credit decision is seconds away.**
Enjoy a credit line available where PayPal is accepted.
Subject to credit approval. [See Terms](#)

Billing Address [Change](#)

Contact Information [Change](#)

W TRADE ST
CHARLOTTE, NC
28202

[Continue](#)

Payments processed by 

[Cancel and return to City of Roswell](#)

[Site Feedback](#) H

PayPal. The safer, easier way to pay. For more information, read our [User Agreement](#) and [Privacy Policy](#)

Users MUST click CONTINUE to proceed to the credit card portal

City of Roswell

USER IS PROMPTED TO ENTER THEIR CREDIT CARD CREDENTIALS:

Descriptions

Accident Report (Accident Number Ca... \$5.00
Item number: 152
Item price: \$5.00
Quantity: 1

Item total \$5.00
Total \$5.00 USD

Choose a way to pay

Payment Method

Credit or Debit Card

Card number [REDACTED]

Payment types    

Expiration date mm yy
[REDACTED]

CSC [REDACTED]

[What is this?](#)

PayPal - Get more time to pay with PayPal Credit

- PayPal Credit is a credit line that can be used for PayPal purchases
- Apply and get a decision in seconds



 **A credit decision is seconds away.**
Enjoy a credit line available where PayPal is accepted.
Subject to credit approval. [See Terms](#)

Billing Address [Change](#)

Contact Information [Change](#)

W TRADE ST
CHARLOTTE, NC
28202

[REDACTED]

[Review and Continue](#)

Users MUST click REVIEW AND CONTINUE to proceed...

Payments processed by 

Errors will occur if the Credit Card/Debit Card billing address does not match the address of the report:



The billing information and card verification number entered does not match your credit/debit card. Please verify that you have entered the correct billing address and card verification number for your card.

SCREENSHOTS USING PAYPAL PORTAL:

City of Roswell

Your order summary

Descriptions	Amount
Accident Report (Accident Number Ac... Item number: 161 Item price: \$5.00 Quantity: 1	\$5.00
Item total	\$5.00
	Total \$5.00 USD

PayPal Purchase Protection
on eligible purchases | [See details](#)
Shop around the world with confidence

Choose a way to pay

Pay with my PayPal account 

Log in to your account to complete the purchase

Email

PayPal password

This is a private computer. [What's this?](#)

[Log In](#)

[Forgot email or password?](#)

Don't have a PayPal account?

Pay as a guest now, sign up for PayPal later

[Cancel and return to City of Roswell.](#)

[Site Feedback \(+\)](#)
PayPal. The safer, easier way to pay. For more information, read our [User Agreement](#) and [Privacy Policy](#).

THIS CONFIRMATION SCREEN WILL DISPLAY WHEN THE TRANSACTION IS COMPLETE:

The screenshot shows a payment confirmation page for the City of Roswell. On the left, a grey-bordered box contains the following text: "City of Roswell", "You just made a payment of \$5.00 USD", a "Print receipt" link, "Paid to City of Roswell", "Ship to" followed by redacted information and "United States", "PayPal Purchase Protection on eligible purchases | See details", and "Shop around the world with confidence". At the bottom of this box are "Site Feedback [-]" and "PayPal. The safer, easier way to pay. For more information, read our User Agreement and Privacy Policy".

To the right, the main confirmation area is titled "Thanks for your order" and features the PayPal logo. It includes a green checkmark icon, the text "you just completed your payment.", "Your transaction ID for this payment is:" followed by a redacted ID, and "We'll send a confirmation email to:" followed by a redacted email address. Below this are three links: "Return to City of Roswell", "Go to PayPal account overview", and "Add funds from your bank".

Two blue callout boxes with red arrows provide additional information: one points to the redacted email address with the text "THE CONFIRMATION SCREEN DISPLAYS THE EMAIL ADDRESS THE REPORT WILL BE SENT TO:", and another points to the "Return to City of Roswell" link with the text "IF THIS LINK IS CLICKED—THE SCREENSHOT ON PAGE 16 DISPLAYS...".



PAYMENT RECEIVED

Thank you for your payment. Your transaction has been completed, and a receipt for your purchase has been emailed to you. If you checked out using a PayPal account, you may log into your account at www.sandbox.paypal.com/us to view details of this transaction.

If your purchased included any downloadable items, you should receive an email with details on how to access those items.

Item	Price	Qty	Subtotal
Accident Report (Accident Number Accident # 0800)	\$5.00	1	\$5.00
Cart Total			\$5.00

[Click here to return to the main site](#)

Welcome to the City of
ROSWELL GEORGIA
P2C
Police to Citizen

Home Event Search Report Incident Most Wanted Missing Persons Contact Us Officer Commendation Quick Links

PLEASE ENTER THE FOLLOWING

First Name: Last Name:
Address1: Address2:
City: State:
Zip Code: Home Phone:
Email:

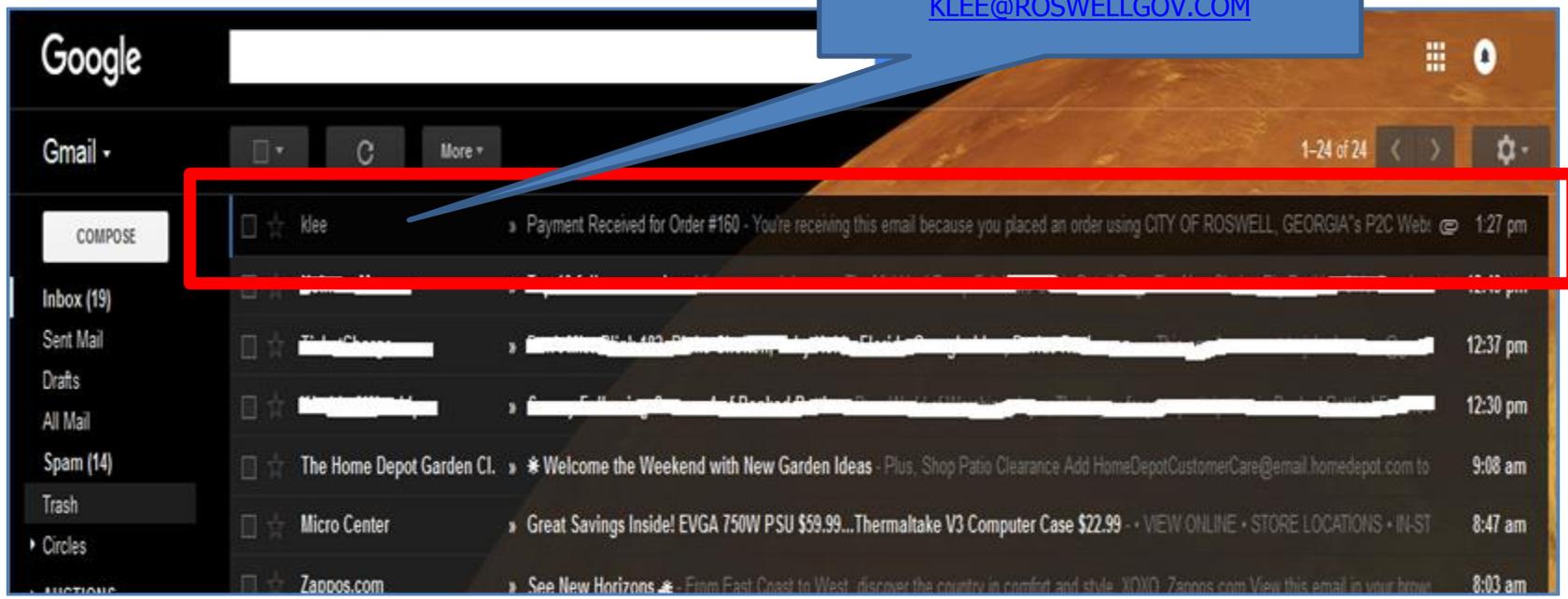
Remember my info on this computer for future transactions

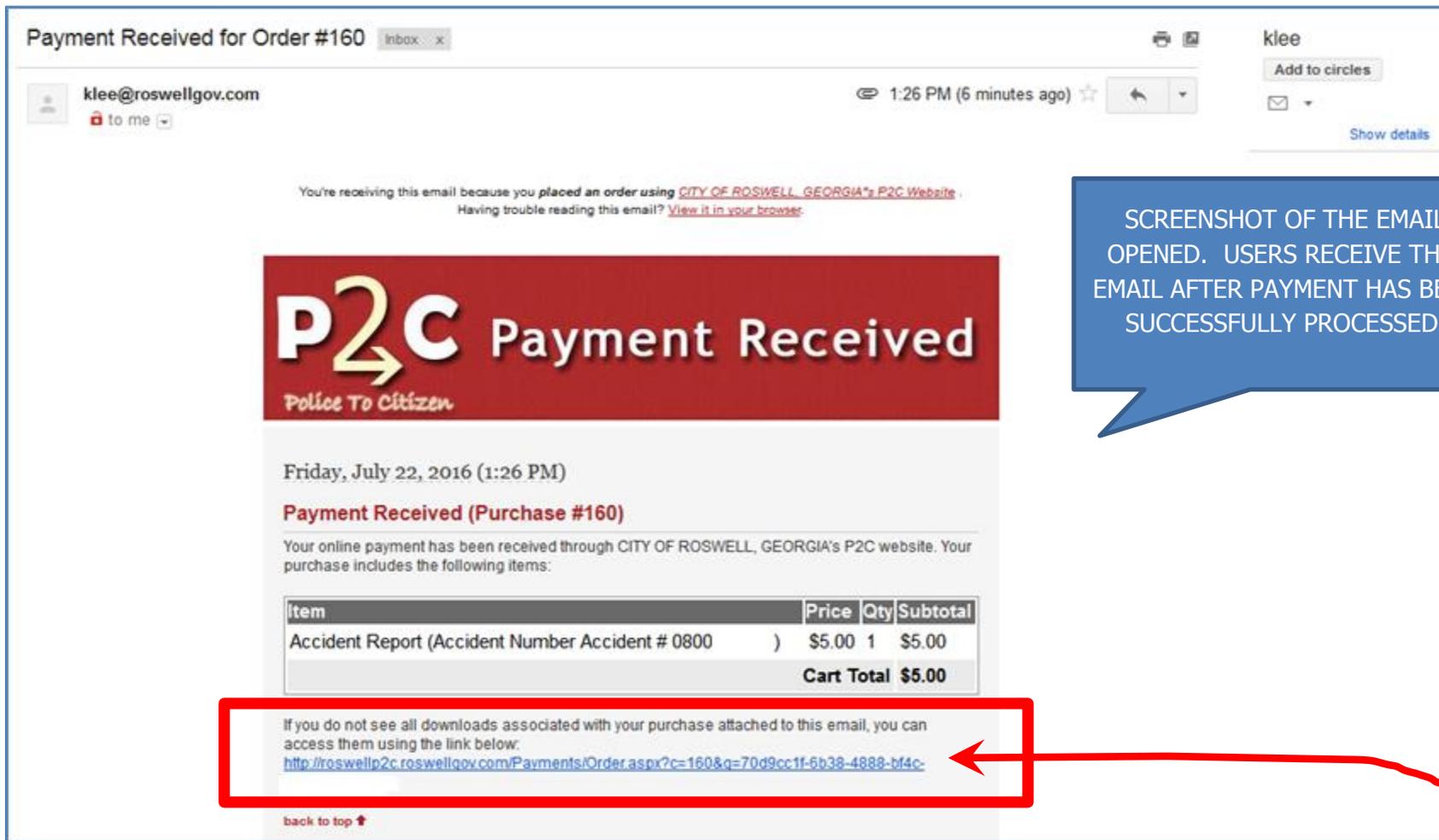
Proceed Clear

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AN EMAIL WITH A PDF ATTACHMENT IS SENT TO THE EMAIL ADDRESS THAT WAS ENTERED IN THIS SCREEN [see PAGE 7]

THE EMAIL WITH THE ATTACHED REPORT WILL BE FROM KLEE@ROSWELLGOV.COM





SCREENSHOT OF THE EMAIL OPENED. USERS RECEIVE THIS EMAIL AFTER PAYMENT HAS BEEN SUCCESSFULLY PROCESSED.

If you do not see all downloads associated with your purchase attached to this email, you can access them using the link below:
<http://roswellp2c.roswellgov.com/Payments/Order.aspx?c=160&q=70d9cc1f-6b39-4889-bf4c->

IF USERS DO NOT SEE THE PDF ATTACHMENT IN THEIR EMAIL— THEY CAN CLICK THE LINK IN THE EMAIL WHICH WILL TAKE THEM TO A SCREEN TO DOWNLOAD THE REPORT [SEE PAGE 19 FOR SCREENSHOTS].



THIS PAGE IS DISPLAYED WHEN THE LINK IN THE EMAIL IS CLICKED:

USERS CAN DOWNLOAD THEIR REPORT FROM THIS SCREEN [BUTTON HIGHLIGHTED IN YELLOW]

The screenshot shows the website header for Roswell Georgia, Georgia, with the P2C (Police to Citizen) logo. A navigation menu includes Home, Event Search, Report Incident, Most Wanted, Missing Persons, Contact Us, Officer Commendation, and Quick Links. The main content area displays an **ORDER SUMMARY** table and a **Downloadable Items** section. The **Downloadable Items** section contains a button labeled **ACCIDENT REPORT (ACCIDENT NUMBER ACCIDENT # 0800)**, which is highlighted with a yellow border.

Item	Price	Qty	Subtotal
Accident Report (Accident Number Accident # 0800)	\$5.00	1	\$5.00
Cart Total			\$5.00

Downloadable Items

ACCIDENT REPORT (ACCIDENT NUMBER ACCIDENT # 0800)

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